

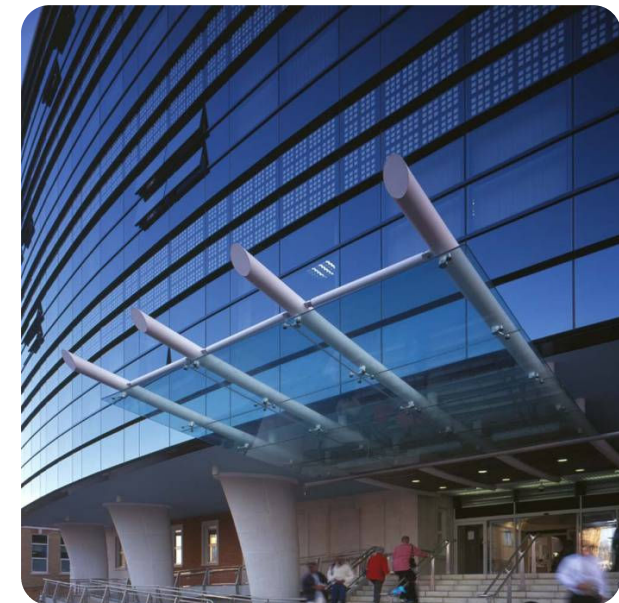
Trust Update

Healthy Communities

Scrutiny Sub-Committee

13th September 2017

Harvey McEnroe
Deputy Director of Operations



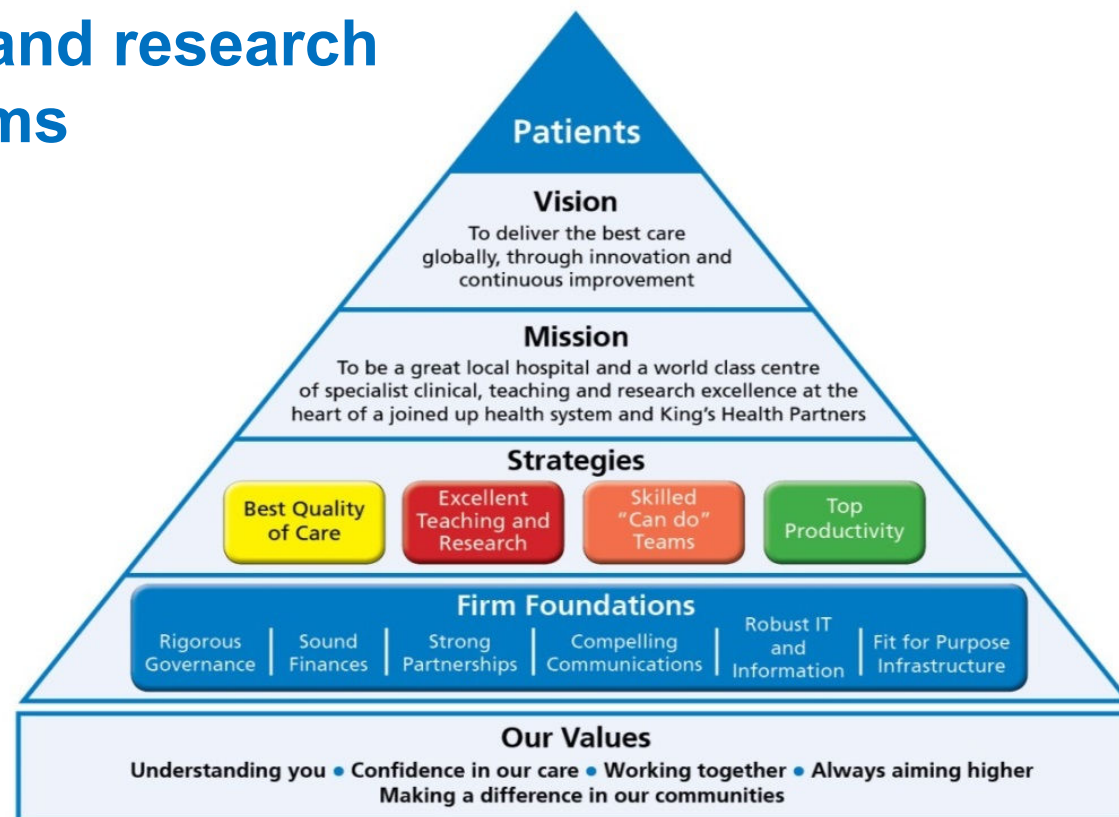
KING'S HEALTH PARTNERS

1. Trust strategy
2. Emergency performance
3. Emergency Department redevelopment Plan
(including Mental Health crisis care facilities)

Our BEST Strategy

Our Trust strategy is based around BEST principles

Best quality of care
Excellent teaching and research
Skilled 'can do' teams
Top productivity



Emergency Department four hour standard

- Emergency performance across the Trust against the 95% national target is improving due to significant clinically led transformation work. It is currently at 87% for this quarter, compared to 84% for this time last year.
- We are continuing to work hard on delivering our planned improvement programme to reach 95% by March next year.

- The Emergency Department at King's College Hospital, Denmark Hill
 - 400-500 attendances every day
 - Over 130,000 attendance per annum
 - 75% are adult attendances; 25% paediatric attendances
 - A dedicated paediatric ED ensures that children and parents receive focused care and support
- The KCH ED forms a key part of our status as a major trauma centre and is part of the South East London Kent and Medway Major Trauma Network (SELKaM), serving a trauma population of 4.5 million people across south east London and Kent.
- In partnership with South London and Maudsley (SLaM) NHS Foundation Trust we provide an integrated mental health service including a dedicated 24/7 SLAM psychiatric liaison team
- KCH hosts King's Health Partners Homeless Pathways Team (HPT), working with homeless patients attending or admitted to the hospital. The multi-disciplinary team provides a “one stop shop” including advice about all local voluntary and statutory services, assisting with Homeless Persons Unit presentations and ensuring good ongoing coordinated healthcare.
- In 2011, the Trust established the first youth violence intervention project based within an ED in partnership with youth work charity, Redthread. Following the success of the scheme, it was expanded to other London trauma centres in 2015.

- **A new 10 cubicle Urgent Care Centre (UCC)**
 - Opened in June 2017 to provide 24-hour urgent care access on the hospital site.
 - An increase in cubicles spaces and opening hours, moving from 14 hours to 24 hours a day, 7 day a week.
 - The new UCC is equipped with a dedicated assessment space, GP consulting rooms, a dedicated ambulatory assessment area and a suite of mental health rooms.
 - The mental health area offers a state of the art environment, providing psychiatric care in a safe, calming and separate environment from the rest of the UCC and the ED.
- **Two new CODE 10 rooms in Majors**
 - Opened in June 2017 to provide a safe and calm environment for the most challenging mental health patients requiring acute and psychiatric care.
 - Staffed from the ED majors team, on average the hospital receives 8 complex psychiatric patients every day, each needing over 10 hours of care in ED.

- **Paediatric Clinical Decision Unit**

Due to open in October 2017, the unit will have four beds for children who need care over a greater period of time than 4 hours, but who do not need formal admission to a hospital ward.

The unit will provide a safe and caring environment for children and their families out of the busy ED, in a calm and quiet space.

This unit will support better patient outcomes and will reduce avoidable admissions and breaches in our paediatric emergency care pathway.

- **Paediatric Majors Area (Children's ED)**

Six bedded area providing both beds and trollies for patients. The new area will be brighter and more state of the art, allowing for an observation space post resus for our more acute patients.

- **Additional Developments**

Ongoing plans to develop ED main reception area and ambulance (LAS) handover station. LAS will be able to deliver patients directly into a dedicated Rapid Assessment and Treatment (RAT) area enabling a reduction in handover times, get crews back on the road quicker and supporting early decision making in our ED and across the emergency care pathway.

This work is currently at the business case stage and is subject to capital plans being signed off; we do not currently have a start date.